



## Money Matters and Food and Beverage System at Villa Sepoi-Sepoi, Lombok

Villa Sepoi-Sepoi, one of the top villas in Lombok, does all it can to provide for its guests. There are some particular aspects as to how the island works and the systems inside the villa that clients should be aware of so they can plan their holidays with the minimum of disruption.

### Money Matters

Please note that Lombok is essentially a cash society. Outside of dining in the hotels, you will be unable to use Credit Cards. Therefore clients of Sepoi-Sepoi are urged to bring a substantial amount of cash with them for their incidentals (boat trips, tours, transport, massage & spa treatments,

- Some indications for pricing:
  - o Massage – Rp 250.000
  - o One way pickup from Sira Beach Area to airport Rp 250,000 (using 7-seater van) – 500,000 (mini-bus that seats 11)
  - o Waterfall tour Rp 650,000
  - o Boat trip to Gili Trawangan island by fishing boat Rp 800,000 (max. 5 persons/boat)
  - o Golf Package at Kosaido Country Club Rp 1,300,000

*\* please note the above prices are given for indication and can change without notice.*

ATMs are available in Lombok but the closest are located in the town Senggigi and the airport (both are over 45 mins drive from the villa). To convert currencies ('Change-money' in local parlance) one must also go to Senggigi.

Please note the exchange rate of all currencies is done at 'Lombok-rate' which differs from whatever rate exists on the internet (which is normally the interbank rate) and is not as favorable as the street rate in Bali and Jakarta.

Staff from the villa can go and change money on behalf of clients (by physically taking foreign currency and driving to Senggigi and visiting a money changer or bank) – but please note this needs to be organized once clients are on the ground, at the convenience of the staff.

If clients wish to wire (perform a Telex Transfer or TT) money down in advance of their stay through the villa accounts they are welcome to do so.

Please note the account that clients will be wiring to is denominated in Rupiah (and the resulting amount of money received will have already been converted from foreign currency through the transfer process). Clients can then have this money either credited to their account at the villa or given to them in cash.

### Food and Beverage System at Sepoi-Sepoi

The Sepoi-Sepoi staff and cooking team will try to accommodate your dietary needs and preferences in every way possible.

As such, guests of the villa need to think somewhat in advance about their meals, especially as all foodstuffs are purchased at considerable distance for the villa and some specialty items are ordered from off-island.

#### **Starting Menu**

Sepoi-Sepoi strongly recommends that guests take the pre-suggested Starting Menu for the first 4 meals. That Starting Menu will be sent to you.

Upon arrival at Sepoi-Sepoi, clients will be asked for cash to cover the Starting Menu costs. They will also be asked to put down a deposit or 'float' for the villa food and beverage account.

#### **Family-style Dining**

The logistics of purchasing meals can be daunting but the Sepoi-Sepoi staff will do all they can to make delivery of ingredients and preparation of meals as seamless as possible.

While the villa has a kitchen and cooking team of more than sufficient size to support its 6 bedrooms of guests, the villa cannot support a restaurant-style type of ordering (each person at a table having a different type of meal) guests are kindly requested to adopt a family-style technique (having the same dishes) at meals, unless there are exceptional dietary reasons.

Giving a choice of 2 dishes for the main course of any meal to choose from is no problem, as long as the villa is informed beforehand. Appetizer is one choice for all, but the villa can do different desserts for adults and children if required.

The villa can prepare different meals for children and personal domestic staff accompanying clients (if required).

#### **Dietary Preferences**

If you indicate you are vegetarians, please clarify if you can eat seafood, eggs and/or dairy products.

## ***Budget***

The Sepoi-Sepoi management suggests to clients to allocate a rough budget using the following guidelines: adults, who eat 3 meals in house (please note that breakfast is included within the price of the villa), will consume about 330,000 Rp (approximately USD35 per day), children about half of that.

These prices serve as a budgetary number – but the actual costs will depend on the costs of the foodstuffs selected, which in turn may include delivery costs.

## ***Billing and ‘float’ system***

The recommended starting budget is 3million Rupiah (approximately 270USD). Thereafter the staff will do food shopping based on client meal requests, and will always keep a copy of bills paid on file so clients can review.

Clients are responsible to keep the ‘float’ in the positive. Staff will indicate to guests when money is running low and needs to be topped up.

Clients are responsible to pay the actual costs of food and ingredients purchased on their behalf in addition to 15% tax and service charged on those costs. Please note the pricing for all goods will be done in Indonesian Rupiah

## ***Ordering system and lead time***

Again it is important to note that meals need to be planned at least 36 hours in advance so that there is time to ensure the correct ingredients have been purchased and in the house. This can be troublesome for people not used to pre-planning but owing to the characteristics of the market and the length of distance from shops there are few other options.

All sides acknowledge that there may be variations: one day guests may decide to make an impromptu excursion to eat outside; there can be unforeseen variations (up or down) in pricing at the market, etc. The vast majority of costs are all denominated in Indonesia Rupiah and that exchange rate from USD can fluctuate substantially, even on a daily basis.

Clients are responsible for the costs of any food that they agree to order (if a client changes their schedule and decides on a whim to eat outside the villa for given meal) - the food and ingredients ordered will of course remain available at the villa, but no refunds can be given for uneaten food.

## ***Beverages***

Clients are welcome to bring spirits from duty free but please note the villa has an inventory of beverages in house at very reasonable prices (small beer at Rp15,000, soft drinks at Rp 8,000)

## ***Wines***

Indonesia places a very high tax on wine and selections of imported wines are limited. If you plan to enjoy wine during your stay you may wish to consider pre-ordering. The villa management can send you a list of options.

## **The Management of Sepoi-Sepoi**

The villa manager, Ms Sakinah Nauderer, a German lady who has lived in Lombok for the last 20 years, (email: [sakinah@sepoi-sepoi.com](mailto:sakinah@sepoi-sepoi.com)) and supervises the operations of the villa, will be happy to assist you.